

Hello and welcome to People in the Loop.

We can talk as much as we want about AI and its capabilities and its potential, but without the people in your organization to implement the tools, AI is not of much use, right? You need the people to enter the prompts. You need the people to create the chatbots. You need the people to analyze the data, at least to some degree, and at least for now.

This is going to be a fairly short module about how to best measure your team for the roles that they're in and the roles that are to come, how to develop the appropriate organizational chart for, where you are now and where you're going, how to provide feedback to the people that are doing the work.

Because the reality is that the people in your organization are your best asset, regardless of the tools that you bring in. If you don't have the right people, again back to the robot analogy, if you don't have the right people in the right seats with the right determination and skill set, you're going to go in circles and you're not going to get where you need to go.

So please take a little time to seriously consider the lessons that you're going to learn within this module. I know it might feel like a little bit of a distraction, but believe me, it's worth it.

So we'll see you again soon in the next lesson.